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August 22, 2013

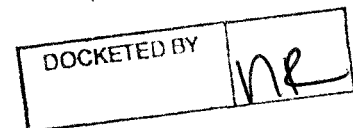
AZ CORP COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission (ACC)  
Docket Control Center  
1200 West Washington Street  
Phoenix, Arizona 85007

Arizona Corporation Commission  
DOCKETED

AUG 26 2013

Re: Docket # E-00000C-11-0328



Commissioners,

Due to your negligent August 5<sup>th</sup> decision to allow APS to continue “smart” meter installations before the Arizona Department of Health Services has proved “smart” meters safe, APS is now installing “smart” meters in Payson.

APS's idea of what constitutes informing that community via a letter and a door-hanger only proves what I wrote in my previous letter to you: “Informed consent has *not* been possible for the vast majority of Arizonans.” (letter here: <http://images.edocket.azcc.gov/docketpdf/0000147453.pdf> )

I have included a copy of the door hanger. It is typical APS misinformation, disinformation and lack of information.

Right from the get-go APS makes a false assumption: “To help us better serve your needs ....”

I know I speak for more people than myself when I say that APS is not serving my needs by installing a microwave transmitter and surveillance device at my house. I and many others have no need for this equipment. As such, we are neither being “served” nor “better served” by having this unneeded equipment illegally placed on our property as part of APS's communications network build-out.

Worse, while denying APS permission to leave their unwanted microwave transmitting network equipment on our property is currently possible, we all know that APS has an outrageously extortionate fee request pending for those who refuse.

On their door-hanger APS says they “... will be exchanging your meter for a new

automated meter.” But there is no explanation of what a “new automated meter” is.

As I asked in my previous letter: “How do people refuse something they do not know they have?”

Why would people refuse a “new automated meter” when they have been given no real explanation as to what one is?

More importantly, your decision to allow continued “smart” meter installations was based on people's right of refusal but no mention whatever is made of that right in the APS door-hanger. As such, without informed consent, “smart” meter installations should stop at once.

Of course there is no mention by APS that this “new automated meter” will be transmitting microwaves 24/7/365 and as many as 190,000 times per day. There is no mention of health effects from this constant bombardment.

There is no mention of the surveillance capabilities of this “new automated meter” but, curiously, APS does brag that one benefit is: “Highly detailed information so you are better able to make informed decisions.”

That particular APS admission is amazing given the amount of time and words APS has spent in the past *denying* that their meters would gather “highly detailed information”. Such liars!

Another lie – I mean, “benefit” – promised by APS is “Greater control over your energy usage, allowing you to reduce your energy costs. As I have established repeatedly, there are no cost savings to be had from “smart” meters! Three state Attorneys General have proven that, and accounting firm Ernst & Young just proved it in Germany (as I wrote here: <http://images.edocket.azcc.gov/docketpdf/0000147129.pdf> ).

Additionally, and most obviously, people do not need a “smart” meter to know when they are using electricity. People already have 'control' over their energy usage. It's called the On/Off switch.

Another bogus APS promise is: “The potential for faster outage detection and service restoration, which means less disruption to your home.”

'Home disruption'? APS is fear-mongering. How much 'home disruption' has anyone reading this letter experienced as a result of their power going out? That is a non-problem for which APS “smart” meters are a non-solution.

And of course one must always pay close attention to APS's deceptive wording. The key word here is "potential". APS is not saying there *will be* faster outage detection, just that there is the "*potential*" for it. Like "hope", there is always "potential". Just like the ACC has the "potential" to actually regulate APS – someday.

By the way, I know people who live in "smart" grids. The "faster outage detection" is not happening; it's a myth. People still have to call in and report outages. Besides, the amount of time saved over a phone call, even if it did occur as 'potentially' promised by APS, is negligible and not worth violating people's property, privacy and health over.

One of APS's promised benefits is very telling and extremely interesting: "More rate plans that are based on the individual lifestyles of our customers."

What rate plans are these? Is there a docket for these at the ACC?

Is APS so certain of their cozy relationship with the ACC that they can promise rate plans that have not yet been presented or approved?

To me, it seems obvious APS is a company so accustomed to always getting its own way that they are taking future ACC approval for granted. And this is not the first time I have seen such a thing from APS. APS has told people who phone in to refuse a "smart" meter that there would "definitely" be a charge for refusal when we all know that no charge has been approved. How is it APS is so sure they will get whatever they want?

The letter APS sent to Payson ratepayers has even less information about "smart" meters than the door hanger. But, like the door hanger, APS has no problem starting right out with a lie: "At APS, we make every effort to keep you informed ...." No, it is quite clear they are not making "every effort".

How long must Arizonans endure this constant corporate lying? How long must Arizonans suffer APS's abuse? When will the ACC admit "smart" meters are a colossal mistake which should be abandoned at once? When will you revisit your botched, negligent August 5<sup>th</sup> decision and start the "smart" meter moratorium?

Sincerely,

A handwritten signature in black ink, appearing to read "Warren Woodward", written in a cursive style.

Warren Woodward

Cc: Governor Jan Brewer, Attorney General Tom Horne

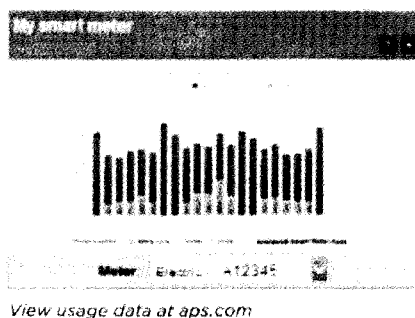
## Scheduled Meter Exchange

To help us better serve your needs and modernize our technology, APS will be exchanging your electric meter for a new automated meter.

We plan to exchange your meter within the next three (3) business days, including Saturdays.

The new meters offer customers many important benefits, including:

- Greater control over your energy usage, allowing you to reduce your energy costs.
- Highly detailed information so you are better able to make informed decisions.
- More rate plans that are based on the individual lifestyles of our customers.
- The potential for faster outage detection and service restoration, which means less disruption to your home.



APS will make every effort to minimize any inconvenience. However, when the meter is exchanged you will experience a momentary loss of power. Typically, this process takes less than five minutes.

- As a safety precaution, please be sure to unlock any gates and or breaker panels.
- Secure your dogs or other animals away from the electric meter and/or breaker panel.
- Turn off computers, if possible.

Any APS employee contacting you regarding official business will display proper identification.

### Questions?

In the Phoenix metro area  
call 602 371 7171 or outside Phoenix  
call 800 253 9405.

850-00AP (3-2012)